



Making a Cancellation

One-Week Prior:

Cancellations made prior to one week in advance will receive a full refund of the entire payment made at the time the reservation was taken.

3 to 6 days prior:

Cancellations made 3 to 6 days prior to the reservation date will be subject to a 1/2 the total cost fee of the payment made at the time the reservation was taken and will only be refunded in the form of a Splashway Voucher.

Less than 72 hours:

Cancellations made less than 72 hours prior to the reservation date will not receive a refund or a voucher.

Bad Weather:

In the event of bad weather in our area the guest will receive a bad weather voucher valid for the season in which it is issued. This voucher will be good only at Splashway Waterpark & RV Park and will have NO cash value.